



White Horse Medical Practice

Patient Participation Group

Minutes for 12 September 2017 Meeting

Attendees:

Graham Hall (Chair)
George Bonner
Kaye-Frances Byers
Dr Simon Cartwright
Douglas Dalrymple
David Grant (Minutes)
Marcus Laphorn
Jo Morgan
Emily Norton

Apologies:

Dr Rob Russ
David Burn
Richard May

No.	Item	Action
3.	<p><u>Practice Related Matters</u></p> <p>Practice Research Award SC reported that the 'Best Overall Research Unit for Thames Valley and South Midlands' has been awarded to WHMP, for its high level of patient recruitment for clinical trials and the actual trials conducted by us. WHMP is part of a federation covering c140,000 patients who participate in such trials. The PPG signified its support for these endeavours.</p> <p>Ed Vaizey's letter to Stephen Brine MP, and subsequent action Charlotte Dickson had copied to the Practice, part of Stephen Brine's reply to a letter from Ed Vaizey. The letter supported the need for additional funding for both WHMP and Wantage, Mably Way Medical Centre – but parts of the letter specifically concerning Wantage, had been suppressed from what was sent to us. This raised doubts about its effect.</p> <p>A covering email had said District Cllr Roger Cox would be in touch with us. As a result, and Rob Russ and GH are due to meet Cllr Cox on Wed 20th Sep 2017. GH had also heard from District Cllr Mohinder Kainth, regarding parking at WHMP. (Previously, GH had sent both councillors, and others, a copy of the PowerPoint made for Ed Vaizey meeting.) It was agreed that further clarification was required on some points, e.g.</p>	

Minutes for WHMP PPG 12 September 2017

	what is meant by capital group and regional ETTF group representation.	
	Write to OCCG and Steve Brine for further explanation	GH
	Ask Cllr Dickson for copy of EV's letter to Phillip Dunne and ask him to clarify.	JM
	<p>Section 106 funding (not an agenda item) This arose from the foregoing discussion. In the past, some opportunities for S106 funding have been missed, e.g. Steeds Farm. However, it is too soon to apply for it, in the case of some new proposed developments. JM to attend meeting with Cllr Cox, Rob Russ, and GH on 20/09.</p> <p>Anne Lankester has asked for someone to be funded by the OCCG to handle S106 funding applications.</p> <p>The question was asked how the new Shrivenham development would fit. The Shrivenham practice expects to take patients from new development there, because previously, it has had a reduced catchment area.</p> <p>WHMP is getting some S106 money for Uffington development (c£8k).</p> <p>DD reported that Uffington village received £100k for the Jack's Meadow development and that the portion for WHMP may have been allocated by the vendor. It was noted that Roger Cox is on the planning committee and should be able to help.</p> <p>It was agreed that Cllr Judith Heathcoat (County Councillor for Faringdon and Deputy Head of Oxfordshire County Council) should also be kept informed of the ongoing funding requirements.</p>	JM
	Send info on active weekly walk to JM	GW
4.	<p><u>Autumn Edition of Healthy Times</u></p> <p>Healthy Times now ready for collection and PPG expressed its thanks to DB in his absence, on a very good production. ML reported that Witney PPG had been able to overcome confidentiality issues to use the practice NHS email address regularly to circulate topical information to patients. Find out how Windrush Practice runs its email list for PPG purposes Research local Facebook pages and put links on 'I Live in the Town of Faringdon Facebook Page'.</p>	JM, ML GW

Minutes for WHMP PPG 12 September 2017

5.	<p><u>PPG Updates</u></p> <p>1. Ophthalmology</p> <p>ML reported on MECS (Minor Eye Condition Service) and trying to get ophthalmology patients treated closer to home via MECS. Service has been well received, but is now costing more money than anticipated due to its success (c1% referrals) and OCCG say they cannot fund it. OCCG is cutting costs by asking opticians to do less and to involve pharmacists. Discussions are ongoing, and ML will share new leaflet when complete.</p> <p>It was noted that MECS has been hugely effective in reducing the burden on general practice. Haine & Smith now have a qualified optometrist, for only two days a month. Specsavers in Wantage or Abingdon are the nearest ones. [They also have a branch in Witney.]</p> <p>2. Message in a bottle</p> <p>ML reported that U3A chairman will present Message in a Bottle service at their next meeting. ML handed out new 'Message in a Wallet' cards.</p> <p>Send details of MiaW to JM for obtaining further supplies.</p> <p>3. Ed Vaizey MP, Meeting</p> <p>GH reported that meeting went well, but no specific promises were given. Ed Vaizey had said it would not be easy, but he would do what he could to help. It was agreed that the PPG will need to keep up pressure for as much action as possible.</p> <p>4. Action since and proposed</p> <p>Covered above, under Agenda item 3.</p> <p>5. NAPP Conference</p> <p>EN has keynote summaries available.</p> <p>DD doesn't think we get best use of NAPP. DD had collected information from keynote speakers and trade stands, which may be of relevance to WHMP, including that on 'Patient Participation and Social Prescribing'.</p> <p>JM reported that WHMP does do some social prescribing, with referrals to social care givers, but they may not yet be sufficiently well trained.</p> <p>Raise social prescribing at partners meeting and report at next PPG mtg.</p> <p>Week commencing Nov 13th is 'self-care week'. EN suggested a survey could be a part of this, in the future. It was also reported that PPG in commissioning health services will be included in CCG ratings in the future. CCGs will also require lay members.</p> <p>There is a NAPP website and pages for members only, which ML can access.</p> <p>JM: To look at log in for PPG members.</p>	<p>ML</p> <p>JM</p> <p>JM</p>
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Minutes for WHMP PPG 12 September 2017

	<p>6. SWOLF GW reported that SWOLF meeting is due next week, so nothing recent to report. Integrated Urgent Care Service appears to be a telephone service.</p> <p>7. Go Active, Get Healthy GH had followed up their offer of a presentation at this meeting, but had not had any response from them.</p> <p>8. Need for Younger PPG Members EN: Kirsty Williams works for AIM at Faringdon Community College and may like to join the PPG. We could do with some young persons and young mothers, etc. for improved patients representation. Suggestions included advertising on social media, or holding public meetings with a prominent speaker, to raise interest.</p>	
<p>6.</p>	<p><u>AOB</u></p> <p>1. Waiting Room Screen Displays GB reported that the text is too small and scrolls down too quickly for some people to read. He asked whether it is possible to get an additional screen or use a larger font. JM reported that at some point, they will get another one, but this would be costly, as WHMP is tied in to EMIS.</p> <p>2. Good Neighbour Scheme – GB is looking for volunteers to drive people to the medical Centre, or to hospital appointments, etc. JM suggested that WHMP could advertise for volunteers. To comment if acceptable. It was also suggested that David Burn could put it in the next Healthy Times.</p> <p>3. DD: ‘Be Free Young Carers’ are the people to contact, if WHMP knows of any carers needing assistance.</p> <p>4. Noted that DB offered to write a press release about building changes.</p> <p>5. New triage system, effective from 2nd October 2017 In future, a receptionist will ask if callers wish to see a doctor about an existing condition, and if so, who that doctor is. PPG agreed this would be an improvement. But, it should be made clear to those calling with existing conditions, that this will ensure that they will see the same GP, as before. If not an existing condition, they will receive a call back from a duty GP, and if necessary, an appt. that day, or with their own GP, asap.</p>	<p>DB</p> <p>DB</p> <p>JM DB</p> <p>DB</p>
<p>7.</p>	<p>Next Meeting 05 December 2018 dates: Tuesdays, 06 Mar, 5 Jun, 04 Sep, 04 Dec</p>	