



White Horse Medical Practice

Patient Participation Group

MINUTES

Date: 9th June 2015

White Horse Medical Centre, Faringdon

Attending: Gene Webb (chair)
John Mattingley
Jo Morgan
Caroline Beaney
Douglas Dalrymple (minutes)
Graham Hall
Marcus Laphorn
Emily Norton
Kaye Byers

1 Apologies: David Burn. Ian Russell

2 Minutes.

The Minutes of the Meeting held on 10th March, 2015 were accepted as a true record.

3 Matters Arising

a. Maternity Service update.

ML

ML had met with senior people at the JR earlier in the day. He gave an outline of where the service is now and how the views of patients would be collected in the future. Marcus will attend the SWOLF meeting on July 14th and give a verbal report.

b Dementia

EN

EN is considering undertaking the free training to become a 'Champion', which would mean she could then train others, from which a group might later emerge. The aim is to raise awareness of the needs of those with dementia in the community.

c Age UK Event in April

The attendance by the public was disappointingly threadbare. More worthwhile, perhaps, had been the opportunity to look at other stalls and chat with the exhibitors.

It is suggested that the WHMP PPG leaflet produced for the occasion, should be on the PPG notice board.

JM

d New Care Act

This topic was included in the May Healthy Times.

The Practice needs to identify which patients are Carers.

It was suggested that a poster/notice is displayed on the reception desk to encourage patients to register and direct them to contact Carers Oxfordshire.

CM/JM

4 Possible CQC inspection in July

Two weeks' notice will be given. JM will represent the PPG if he is available. Reserves are ML and GH. JM will update the PPG notice board and produce a list of PPG involvement and achievements from the minutes.

JM

5 May Newsletter – distribution

DB was congratulated – in absentia – on this latest edition.

The Practice has sent out copies to the usual village shops / Post Offices. Group members took away copies to distribute.

GW suggested that members report back locations covered, so that a list could be made for the future.

All

6 WHMP update, inc. Merger

a Emis medical records system

CB has said that email can be used through the EMIS system to selectively contact patients. There are currently c 1400 patient email addresses held.

b WHMP website.

The link to the new website, just received, will be circulated tomorrow. Members were asked to look at the site and report to GW, who will collate comments and pass them on to Ian Russell by 22nd June.

The aim is for the new site to go live by the end of June.

Ian Russell is currently the web manager.

c Building changes.

There was nothing further to report beyond what was in the Newsletter. Finances are still being investigated. It was agreed that when plans were available the Practice would consult with the PPG

JM/CB

d Service changes/plans (eg Regional hub).

The Practice is keen to become a Hub (Prime Ministers Challenge fund), Simon Cartwright is hopeful that something will be achieved by September/ October.

e Implications of new GP contract.

CB/JM had nothing to report on this.

Extract re PPGs

It remains a contractual requirement for practices to have a PPG and to make reasonable efforts for this to be representative of the practice population.

There are no prescriptive requirements on how to run a patient participation group, and all reporting requirements have been removed. Practices will only be required to confirm through the e-declaration that they have fulfilled the requirements.

JM/CB said that WHMP does value its PPG, and the work of the Core Group

7 Thinking/Planning session.

It was agreed that an additional meeting would be arranged between the Sept and Dec meetings.

GW

8 SWOLF update.

GW has volunteered to join an OCCG Patient Advisory Group. 1st meeting is on Monday 15th June

a 106

The OCCG has agreed in principle they should apply for 106 money. Swolf are waiting to hear from John Jackson who the person is who will take this forward.

b Friends and Family – feedback requested by SWOlf

Few forms are completed. eg 10-12 last month.

The Practice is asking nurses to hand out the forms to patients.

c Integration with Social care.

A local team is being formed, based at Wantage. No information is known how this will improve integration with Health services.

d Practice capacity issues- feedback requested by SWOlf

JM/CB

There is currently around a 10 day wait for an appointment. Request for Urgent appointments are being triaged. This has reduced the number of patients needing an urgent appointment significantly.

WHMP are trying to appoint another Dr, but there is high demand across the area. Current WHMP Drs are being asked to do more surgeries to help alleviate the situation.

GW suggested maybe a Press release/article would help patients understand the situation.

9 AOB

a NAPP Conference 6/6/15

GH

A valuable day, with a number of worthwhile speakers, in particular a Dr. Swingard of Swindon. Patients were trying to see a doctor 2 – 3 times more frequently than before, but funding had not been increased to cope. The system as a whole needs between 10,000 – 15,000 more doctors, likewise many more midwives and nurses.

GH will make notes to feed in to our Thinking / Planning meeting.

GW thanked GH for attending the Napp conference.

b Oxbel Befriending Service

EN has spoken with Joan Garner of Oxbel, (part of Age UK) , who was concerned that Practices were not referring relevant patients to them. Joan will arrange to meet District nurses and attend a WHMP practice meeting to explain Oxbel.

Meeting dates 2015 8 Sept 8 December